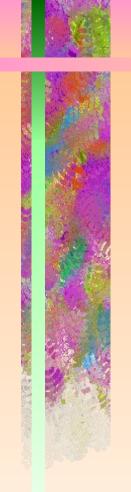


- Continuing Problems
 - SPS
 - Legal Office
 - Acquiline
 - Acquiline fielding time
 - Acquiline users
 - Communications

- Successes
 - SPS
 - Adapted to change
 - Contracts manually migrated
 - Retired the "Other System" 01 Jul 99
 - Acquiline
 - Uninterrupted workflow
 - "I Need" to "We Have" < 1 hour
 - 95% and climbing



JRTC & FORT POLK

- Most Common Work Arounds
 - Past: Print Preview, Save As, Etc.
 - Present: "A" Modifications
 - Future: None
- Functional/Technical
 - 4.1c gets a Smiley
 - Change recommended: Alert or "News Flash"